

# Derbyshire County Council



## You Said, We Did

Derbyshire County Council needs to publish feedback and comments about the Local Offer. If you wish to provide feedback and comments, please email: [local.offer@derbyshire.gov.uk](mailto:local.offer@derbyshire.gov.uk) or provide feedback from clicking the link named 'Feedback' in the top right hand corner of the page - this will be present throughout your visit.

You Said	We Did	Date
There are no email addresses on the SEND Locality contact details - just phone number and postal address. Email address would be valuable	Thank you for this feedback. We have reviewed the information and email addresses have been added to every SEND Locality.	22/04/2021
I was looking for what financial support is available to care leavers under the local offer and it took ages of searching and digging to find it. Have it tested by a panel of ordinary people	Thank you for this feedback - we have now invited 3 parent representatives to the Local Offer Working Group to provide feedback. If you want to also join this group, please email <a href="mailto:local.offer@derbyshire.gov.uk">local.offer@derbyshire.gov.uk</a> and you will be invited to a meeting conducted via Teams.	06/04/2021
Information about an out of school club is inaccurate and out of date. Contact details are incorrect.	This school club has been contacted to gain updated contact information. If you need any details updating, please email <a href="mailto:local.offer@derbyshire.gov.uk">local.offer@derbyshire.gov.uk</a>	22/05/2020
Described experience was OK, however the visitor advised that there was a link missing from the page.	This link has been removed. Thank you for your feedback.	23/03/2021
The link within the Positive Parenting page is not working	Thank you for this feedback. We have reviewed the information and removed this link.	01/03/2021
Feedback was received that the information named 'Process to apply for EHCP assessment' isn't working and only displays limited amount of information - it "takes you to a page which seems to be only half loaded".	We can confirm that this issue has been investigated, and we are unable to find any technical faults - all the information on applying for an EHC Needs Assessment is also present. This page along with all the other information pages are however in the process of being reviewed, so we would be grateful to receive further feedback once this has been completed.	22/10/2020
The link on this page: ( Derbyshire County Council: housing related support (opens in a new window)) doesn't work	Thank you for letting us know - this information has been updated.	12/02/2020